

ONE MINUTE BRIEFINGS

Early Support Care Coordination (ESCO)

Early Support Care Coordination (ESCO) is a targeted service within Lincolnshire. ESCO provides early help provision and is committed to improving the delivery of services for disabled children, young people and their families. It enables services to co-ordinate their activity better and provide families with a single point of contact and continuity through key working and face to face information sharing and signposting. ESCO ensures that service delivery is child, young person and family centered. It focuses on supporting services and practitioners to work in partnership with children, young people and their families.

ESCO can provide a service for children and young people between the ages of birth to 18 years while unmet care co-ordination needs are present from their disability. This can include:

- Long term complex health needs including those with disability
- Life limiting conditions and palliative care
- Cognitive, sensory and/or physical impairment that significantly impacts on daily living
- Autistic Spectrum Disorder
- Children and young people whose behaviour is associated with other impairments such as severe learning disabilities

The needs of the child/young person will be complex and require targeted input from a designated Key Worker from the ESCO team to remove the barriers and address the unmet needs. This could be at key points in a child/young person's life such as beginning nursery or transition into secondary school and thereafter adulthood. It may be that a health professional has recently shared the news to parents which leads to significant emotional distress or feelings of being overwhelmed as they begin to negotiate the system.

- **ESCO keyworker care coordination:** To access care coordination requires an involved professional completing an [Early Help Assessment form](#) (EHA) and logging the request with Lincolnshire Customer Service Centre on: 01522 782111. The completed EHA should clearly detail all aspects of what is working well, what is not working well and what needs to happen, including details around the child's unmet needs and information about professionals working with the family. The EHA is screened to determine if ESCO can support the unmet needs and then if allocated an ESCO Key Worker will visit the family at home to further explain about care coordination and if parents' consent arrange an initial ESCO meeting.
- **ESCO Drop-in appointment:** For many parents/carers, having the opportunity to sit down with a knowledgeable professional for a brief consultation can be all that is required to enable them to navigate the system of services and identify local universal and targeted services for children with additional needs. An ESCO Drop-in appointment provides the opportunity for parents/carers to meet with an ESCO Key Worker for a one hour session at a convenient Children's Centre. Parents/carers can book a Drop-in appointment directly with Lincolnshire Customer Services Centre on: 01522 782111

For further information regarding ESCO services please go to:

<http://www.lincolnshire.gov.uk/parents/disability-and-sensory-impairment/early-support-care-coordination/> or call the ESCO office on 01522 552389